



COURSE INFORMATION AND ADVICE SURVEY – WHAT YOU SAID!

Thank you for your feedback. **20** learners at **Babington** completed our questionnaire – we have recorded the results on the card below.

You can see the results from other centres on the Learner Services area of our website www.lasals.co.uk.

We shall use this feedback to improve our service to you. For example:

- We are bringing together groups of learners to try our new website and suggest ways to make it easy for everyone to use.
- We are making sure that staff in all our centres can access the website and print out Course Information Sheets for learners before they enrol.
- We are asking staff who write Course Information Sheets to check that they have included everything you need to know before you enrol and come to your first class.



Your feedback will help us improve our course information and advice.

Centre **Babington**

1. Could you find the information you needed in our course guide Learning in the City?

Yes **12** No **2** n/a **2**

2. Could you find the information you needed on our website – www.lasals.co.uk?

Yes **5** No **5** n/a **6**

3. Were staff able to help you choose the right course?

Yes **10** No **2** n/a **2**

4. Was the Course Information Sheet helpful?

Yes **12** No **1** n/a **1**



COURSE INFORMATION AND ADVICE SURVEY – WHAT YOU SAID!

Thank you for your feedback. **16** learners at **Belgrave** completed our questionnaire – we have recorded the results on the card below.

You can see the results from other centres on the Learner Services area of our website www.lasals.co.uk.

We shall use this feedback to improve our service to you. For example:

- We are bringing together groups of learners to try our new website and suggest ways to make it easy for everyone to use.
- We are making sure that staff in all our centres can access the website and print out Course Information Sheets for learners before they enrol.
- We are asking staff who write Course Information Sheets to check that they have included everything you need to know before you enrol and come to your first class.



Your feedback will help us improve our course information and advice.

Centre **Belgrave**

1. Could you find the information you needed in our course guide **Learning in the City?**

Yes **11** No **1** n/a **0**

2. Could you find the information you needed on our website – **www.lasals.co.uk?**

Yes **5** No **4** n/a **3**

3. Were staff able to help you choose the right course?

Yes **12** No **0** n/a **0**

4. Was the Course Information Sheet helpful?

Yes **61** No **10** n/a **5**



COURSE INFORMATION AND ADVICE SURVEY – WHAT YOU SAID!

Thank you for your feedback. **96** learners at **Brite** completed our questionnaire – we have recorded the results on the card below.

You can see the results from other centres on the Learner Services area of our website www.lasals.co.uk.

We shall use this feedback to improve our service to you. For example:

- We are bringing together groups of learners to try our new website and suggest ways to make it easy for everyone to use.
- We are making sure that staff in all our centres can access the website and print out Course Information Sheets for learners before they enrol.
- We are asking staff who write Course Information Sheets to check that they have included everything you need to know before you enrol and come to your first class.



Your feedback will help us improve our course information and advice.

Centre **Brite**

1. Could you find the information you needed in our course guide **Learning in the City?**

Yes **68** No **4** n/a **4**

2. Could you find the information you needed on our website – **www.lasals.co.uk**?

Yes **21** No **10** n/a **33**

3. Were staff able to help you choose the right course?

Yes **63** No **0** n/a **9**

4. Was the Course Information Sheet helpful?

Yes **61** No **10** n/a **5**



COURSE INFORMATION AND ADVICE SURVEY – WHAT YOU SAID!

Thank you for your feedback. **110** learners at **Crown Hills** completed our questionnaire – we have recorded the results on the card below.

You can see the results from other centres on the Learner Services area of our website www.lasals.co.uk.

We shall use this feedback to improve our service to you. For example:

- We are bringing together groups of learners to try our new website and suggest ways to make it easy for everyone to use.
- We are making sure that staff in all our centres can access the website and print out Course Information Sheets for learners before they enrol.
- We are asking staff who write Course Information Sheets to check that they have included everything you need to know before you enrol and come to your first class.



Your feedback will help us improve our course information and advice.

Centre **Crown Hills**

1. Could you find the information you needed in our course guide **Learning in the City?**

Yes **67** No **5** n/a **12**

2. Could you find the information you needed on our website – **www.lasals.co.uk?**

Yes **19** No **12** n/a **52**

3. Were staff able to help you choose the right course?

Yes **51** No **4** n/a **27**

4. Was the Course Information Sheet helpful?

Yes **61** No **4** n/a **17**



COURSE INFORMATION AND ADVICE SURVEY – WHAT YOU SAID!

Thank you for your feedback. **56** learners at **Fullhurst** completed our questionnaire – we have recorded the results on the card below.

You can see the results from other centres on the Learner Services area of our website www.lasals.co.uk.

We shall use this feedback to improve our service to you. For example:

- We are bringing together groups of learners to try our new website and suggest ways to make it easy for everyone to use.
- We are making sure that staff in all our centres can access the website and print out Course Information Sheets for learners before they enrol.
- We are asking staff who write Course Information Sheets to check that they have included everything you need to know before you enrol and come to your first class.



Your feedback will help us improve our course information and advice.

Centre **Fullhurst**

1. Could you find the information you needed in our course guide Learning in the City?

Yes **30** No **6** n/a **7**

2. Could you find the information you needed on our website – www.lasals.co.uk?

Yes **13** No **5** n/a **25**

3. Were staff able to help you choose the right course?

Yes **18** No **3** n/a **21**

4. Was the Course Information Sheet helpful?

Yes **25** No **0** n/a **17**



COURSE INFORMATION AND ADVICE SURVEY – WHAT YOU SAID!

Thank you for your feedback **216** learners at **Judgemeanow** completed our questionnaire – we have recorded the results on the card below.

You can see the results from other centres on the Learner Services area of our website www.lasals.co.uk.

We shall use this feedback to improve our service to you. For example:

- We are bringing together groups of learners to try our new website and suggest ways to make it easy for everyone to use.
- We are making sure that staff in all our centres can access the website and print out Course Information Sheets for learners before they enrol.
- We are asking staff who write Course Information Sheets to check that they have included everything you need to know before you enrol and come to your first class.



Your feedback will help us improve our course information and advice.

Centre **Judgemeanow**

1. Could you find the information you needed in our course guide Learning in the City?

Yes **120** No **12** n/a **31**

2. Could you find the information you needed on our website – www.lasals.co.uk?

Yes **40** No **19** n/a **103**

3. Were staff able to help you choose the right course?

Yes **80** No **6** n/a **76**

4. Was the Course Information Sheet helpful?

Yes **115** No **4** n/a **42**



COURSE INFORMATION AND ADVICE SURVEY – WHAT YOU SAID!

Thank you for your feedback. **530** learners at **LAEC** completed our questionnaire – we have recorded the results on the card below.

You can see the results from other centres on the Learner Services area of our website www.lasals.co.uk.

We shall use this feedback to improve our service to you. For example:

- We are bringing together groups of learners to try our new website and suggest ways to make it easy for everyone to use.
- We are making sure that staff in all our centres can access the website and print out Course Information Sheets for learners before they enrol.
- We are asking staff who write Course Information Sheets to check that they have included everything you need to know before you enrol and come to your first class.



Your feedback will help us improve our course information and advice.

Centre **LAEC**

1. Could you find the information you needed in our course guide **Learning in the City?**

Yes **453** No **33** n/a **51**

2. Could you find the information you needed on our website – **www.lasals.co.uk?**

Yes **127** No **88** n/a **309**

3. Were staff able to help you choose the right course?

Yes **393** No **28** n/a **114**

4. Was the Course Information Sheet helpful?

Yes **415** No **24** n/a **84**



COURSE INFORMATION AND ADVICE SURVEY – WHAT YOU SAID!

Thank you for your feedback. **83** learners at **New Parks** completed our questionnaire – we have recorded the results on the card below.

You can see the results from other centres on the Learner Services area of our website www.lasals.co.uk.

We shall use this feedback to improve our service to you. For example:

- We are bringing together groups of learners to try our new website and suggest ways to make it easy for everyone to use.
- We are making sure that staff in all our centres can access the website and print out Course Information Sheets for learners before they enrol.
- We are asking staff who write Course Information Sheets to check that they have included everything you need to know before you enrol and come to your first class.



Your feedback will help us improve our course information and advice.

Centre **New Parks**

1. Could you find the information you needed in our course guide **Learning in the City?**

Yes **59** No **2** n/a **3**

2. Could you find the information you needed on our website – **www.lasals.co.uk?**

Yes **21** No **5** n/a **34**

3. Were staff able to help you choose the right course?

Yes **55** No **3** n/a **5**

4. Was the Course Information Sheet helpful?

Yes **52** No **4** n/a **4**



COURSE INFORMATION AND ADVICE SURVEY – WHAT YOU SAID!

Thank you for your feedback. **105** learners at **Soar Valley** completed our questionnaire – we have recorded the results on the card below.

You can see the results from other centres on the Learner Services area of our website www.lasals.co.uk.

We shall use this feedback to improve our service to you. For example:

- We are bringing together groups of learners to try our new website and suggest ways to make it easy for everyone to use.
- We are making sure that staff in all our centres can access the website and print out Course Information Sheets for learners before they enrol.
- We are asking staff who write Course Information Sheets to check that they have included everything you need to know before you enrol and come to your first class.



Your feedback will help us improve our course information and advice.

Centre **Soar Valley**

1. Could you find the information you needed in our course guide Learning in the City?

Yes **77** No **2** n/a **2**

2. Could you find the information you needed on our website – www.lasals.co.uk?

Yes **30** No **16** n/a **31**

3. Were staff able to help you choose the right course?

Yes **51** No **1** n/a **26**

4. Was the Course Information Sheet helpful?

Yes **62** No **5** n/a **12**



COURSE INFORMATION AND ADVICE SURVEY – WHAT YOU SAID!

Thank you for your feedback. **127** learners at **Spinney** completed our questionnaire – we have recorded the results on the card below.

You can see the results from other centres on the Learner Services area of our website www.lasals.co.uk.

We shall use this feedback to improve our service to you. For example:

- We are bringing together groups of learners to try our new website and suggest ways to make it easy for everyone to use.
- We are making sure that staff in all our centres can access the website and print out Course Information Sheets for learners before they enrol.
- We are asking staff who write Course Information Sheets to check that they have included everything you need to know before you enrol and come to your first class.



Your feedback will help us improve our course information and advice.

Centre **Spinney**

1. Could you find the information you needed in our course guide **Learning in the City?**

Yes **83** No **3** n/a **17**

2. Could you find the information you needed on our website – www.lasals.co.uk?

Yes **17** No **41** n/a **45**

3. Were staff able to help you choose the right course?

Yes **102** No **1** n/a **2**

4. Was the Course Information Sheet helpful?

Yes **40** No **11** n/a **18**



COURSE INFORMATION AND ADVICE SURVEY – WHAT YOU SAID!

Thank you for your feedback. **92** learners at **Tudor** completed our questionnaire – we have recorded the results on the card below.

You can see the results from other centres on the Learner Services area of our website www.lasals.co.uk.

We shall use this feedback to improve our service to you. For example:

- We are bringing together groups of learners to try our new website and suggest ways to make it easy for everyone to use.
- We are making sure that staff in all our centres can access the website and print out Course Information Sheets for learners before they enrol.
- We are asking staff who write Course Information Sheets to check that they have included everything you need to know before you enrol and come to your first class.



Your feedback will help us improve our course information and advice.

Centre **Tudor**

1. Could you find the information you needed in our course guide Learning in the City?

Yes **63** No **3** n/a **3**

2. Could you find the information you needed on our website – www.lasals.co.uk?

Yes **23** No **9** n/a **37**

3. Were staff able to help you choose the right course?

Yes **62** No **1** n/a **7**

4. Was the Course Information Sheet helpful?

Yes **68** No **1** n/a **1**